



SMS Terms & Conditions

Effective Date: 6/1/2026

By opting in to receive text messages from Turner Valentine, LLC ("Firm," "we," or "us"), you agree to the following terms:

1. Purpose of SMS Communications

SMS messaging is used solely for one-on-one communications with existing clients, including:

- Appointment scheduling and reminders
- Status updates regarding your legal matter
- Requests for information or documents
- General administrative communication

We do not use SMS for advertising, marketing, or solicitation of new clients.

2. Opt-In Consent

You may opt in to receive SMS messages by providing your mobile number during engagement with the Firm or by requesting text communication directly. By opting in, you consent to receive text messages related to your representation.

3. Message Frequency

Message frequency will vary depending on your legal matter and communication needs.

4. Fees

Message and data rates may apply depending on your mobile carrier and plan. Turner Valentine, LLC is not responsible for any such charges.

5. Opt-Out Instructions

You may opt out of SMS communications at any time by replying STOP. After opting out, you will no longer receive SMS messages unless you opt back in by replying START.

6. Help / Support

For assistance, reply HELP or contact our office at 574-371-2052.

7. Confidentiality & Limitations

Text messaging is not a secure form of communication. Do not send sensitive, confidential, or urgent information via SMS. SMS should not be relied upon for time-sensitive legal matters.

8. No Attorney-Client Relationship

SMS communication alone does not create an attorney-client relationship unless a formal engagement agreement has been executed.

9. Record Retention

SMS communications may be retained by the Firm as part of your client file in accordance with document retention policies.

10. Changes to Terms

The Firm reserves the right to update these Terms & Conditions at any time. Continued use of SMS communications constitutes acceptance of any updates.